

Decision Making Records

01 April 2024 to 31 March 2026

Decision Making Records:

Since the inception of the Provider Selection Regime (PSR) on the 1st January 2024, a total of **181** Decision-Making Records (DMRs) have been authorised to support the compliant commissioning of healthcare services.

84 were recorded in the Financial Year 2024/25 and to date this Financial Year we have had a further **97**.

The PSR information outlined in the tables below is required to be published by NHS GM on an annual basis

84 Decision Making Records were recorded from the implementation of the PSR regulations on the 1st January 2024 to 31st March 2025. Please be advised that the first Decision Making Record was authorised in July 2024 - these are broken down below:

No representations were received in the financial year 2024/2025.

Section number	Requirements	Comments
1	number of contracts directly awarded under direct award processes A, B or C	Direct Award Process A - 10 Direct Award Process B - 9 Direct Award Process C - 55 Total - 84
2	number of contracts awarded under the most suitable provider process	0
3	number of contracts awarded under the competitive process	2
4	number of framework agreements concluded	0
5	number of contracts awarded based on a framework agreement	0
6	number of urgent contracts awarded and urgent modifications	Urgent Award - 5 Contract Modification - 3 Total - 8
7	details of representations received, including:	
a	the number of representations received in writing and during the standstill period in accordance with Regulation 12(3)	0
b	summary of the outcome of all representations received and of the nature and impact of those representations.	n/a

97 Decision Making Records were recorded in the Financial Year 2025/26 – these are broken down below:

Section number	Requirements	Comments
1	number of contracts directly awarded under direct award processes A, B or C	Direct Award Process A - 12 Direct Award Process B - 8 Direct Award Process C - 69 Total - 89
2	number of contracts awarded under the most suitable provider process	0
3	number of contracts awarded under the competitive process	3
4	number of framework agreements concluded	0
5	number of contracts awarded based on a framework agreement	0
6	number of urgent contracts awarded and urgent modifications	Urgent Award - 5 Contract Modification - 0 Total - 5
7	number of new providers awarded contracts	41
8	number of providers who ceased to hold any contracts with the relevant authority	11
9	details of representations received, including:	
a	the number of representations received in writing and during the standstill period in accordance with Regulation 12(3)	2 both in relation to the Community Dermatology Procurement
b	summary of the outcome of all representations received and of the nature and impact of those representations.	Panel Advice The Panel advised that NHS GM should return to Step 3 of the competitive process (assessment of offers received) to address issues identified in relation to the impact of the change in ownership of About Health. The Panel further advised that NHS GM may confine its reassessment to the relevant elements of About Health's offer, after obtaining sufficient information about the effect of the ownership change and then proceed through the remaining stages of the competitive process. Current Position Chief Officers and relevant teams are reviewing the Panel's advice and assessing the appropriate way forward. A further update will be provided once a decision has been made.
10	In addition, relevant authorities are expected to publish:	
a	total number of providers the relevant authority is currently contracted with	635

b	details of any reviews by the Independent Patient Choice and Procurement Panel:	PSR Representation and Independent Panel Outcome On 7 January 2025, NHS Greater Manchester (NHS GM) commenced a competitive process under the PSR to procure a Community Dermatology Service across five lots, with a total contract value of £44.3 million.(5 years (3+2 year contract)). Following a comprehensive evaluation process, on 12 August 2025 NHS GM published an intention to award notice confirming About Health Limited as the successful bidder for all five lots. Challenge and Panel Referral Two unsuccessful providers — Community Health and Eyecare Ltd (CHEC) and Health Harmonie Limited — submitted challenges, citing concerns regarding a change in control of the recommended provider. Health Harmonie Limited did not pursue its representation further following NHS GM's response. CHEC, however, sought additional clarification on two further occasions and, on 28 October 2025, formally requested advice from the Independent Patient Choice and Procurement Panel. The Panel accepted the case on 3 November 2025 and held a detailed review meeting on 1 December 2025. Its advice was published on 29 January 2026.
bi	number of requests for consideration received by the Independent Patient Choice and Procurement Panel	1
bii	number of requests accepted and rejected by the Independent Patient Choice and Procurement Panel for consideration	1 (Accepted)
biii	number of times where the Independent Patient Choice and Procurement Panel advised the relevant authority to re-run or go back to an earlier step in a provider selection process under the PSR, and the number of times the advice was followed.	1